

2013 AK CoC Homeless Inventory (as of 1/28/13)
Emergency Shelter Beds

	Provider	Facility Name	Community	Family Beds	Family Units	Individual Beds	Total Beds	Point-in-Time	Program Utilization	Overflow Beds	Notes
1	Adocates f/Victims of Violence	DV Shelter	Valdez	5	2	2	7	2	29%		
2	AK Family Services	DV Shelter	Mat-Su	24	8	8	32	18	56%		
3	AK Family Services	Saxton Shelter	Mat-Su								Shelter closed in 13
4	Arctic Women in Crisis	DV Shelter	Barrow	8	2	3	11	6	55%		
5	AWARE	DV Shelter	Juneau	24	8	8	32	12	38%		
6	BeringSea Women's Svcs	DV Shelter	Nome	9	3	3	12	10	83%		
7	Copper River Native Assn	Crest Shelter	Copper Ctr	0	0	2	2	0	0%		New in '13
8	Brother Francis Shltr-Kodiak	Brother Francis Shltr	Kodiak	0	0	35	35	24	69%		
9	Fairbanks Rescue Mission	Shelter	Fairbanks	6	2	108	114	111	97%		Bed count adjusted for more individuals
10	Fairbanks Youth Advocates	The Door Shelter	Fairbanks	0	0	10	10	5	50%		New in '13
11	Family Promise	Church Shelter	Mat-Su	15	5	0	15	6	40%		
12	Friendship Mission	Shelter	Kenai	0	0	10	10	7	70%		2 Beds added in '13
13	Interior Ctr for Non-Violent Lvg	DV Shelter	Fairbanks	30	10	16	46	38	83%		
14	Jun. Coop. Christian Ministry	Glory Hole Shelter	Juneau	0	0	40	40	38	95%		
15	Juneau Youth Services	Cornerstone Shelter	Juneau	0	0	12	12	7	58%		2 Beds added in '13
16	Ketchikan Com. f/Homeless	Park Avenue Shelter	Ketchikan	6	2	20	26	3	12%		Reported by outreach agencies, not Shelter
17	Kodiak Women's Rerc Ctr	DV Shelter	Kodiak	10	3	2	12	7	58%		2 Beds added in '13
18	Lee Shore Center	DV Shelter	Kenai	27	9	5	32	17	53%		
19	Love INC - Kenai	Family Hope Center	Kenai	40	20	30	70	58	83%		
20	Maniilaq Association	DV Shelter	Kotzebue	4	2	2	6		0%		
21	NEST	Shelter	Nome	0	0	20	20	18	90%		SEASONAL-Nov-May
22	Presbyterian Hospitality House	Stabilization Ctr	Fairbanks				0				Designation changed to treatment facility
23	Presbyterian Hospitality House	7th Street Home	Fairbanks				0				Designation changed to treatment facility
24	Rainforest Recovery Ctr	Emergency Shelter	Juneau	0	0	5	5	1	20%		New in '13
25	S.A.F.E.	DV Shelter	Dillingham	14	4	2	16	6	38%		Bed count adjusted for more individuals
26	Sitkans Agnst Famly Violence	DV Shelter	Sitka	12	4	4	16	10	63%		
27	So. Peninsula Women's Svcs	Haven House (DV)	Homer	4	2	6	10	8	80%		Bed count adjusted for more individuals
28	Tundra Women's Coalition	DV Shelter	Bethel	17	7	8	25	41	164%	16	
29	Unalaskans SAFV	DV Shelter	Aleutians	3	1	1	4	1	25%		
30	Women in Safe Homes	DV Shelter	Ketchikan	15	5	15	30	7	23%		4 beds added in '13
				273		377	650	461	71%		

Unmet Need

	F-Beds	F-Units	Ind Beds
Bal of State	6	2	10
Bethel	15	5	15
Fairbanks	0	0	0
Juneau	15	5	5
Kenai Pen-Homer	6	2	5
Mat-Su	0	0	20
Total Unmet Need	42	14	55

342 Non-DV Beds

274 Beds in HMIS

80% HMIS Bed coverage

97 ES Beds Needed

2013 AK CoC Housing Inventory (as of 1/28/13)
Transitional Housing Beds

	Provider	Facility Name	Community	Family Beds	Family Units	Individual Beds	Total Beds	Point-in-Time	Program Utilization	Notes
1	Fairbanks Rescue Mission	Genesis Recovery	Fairbanks	3	1	15	18	6	33%	3 Beds removed in '13
2	Fairbanks Rescue Mission	FAITH - Vets Trans	Fairbanks	0	0	22	22	16	73%	8 Beds removed in '13
3	Fairbanks Rescue Mission	Green Collar Jobs Prog	Fairbanks	0	0	6	6	2	33%	4 Beds removed in '13
4	Gastineau Human Services	Juno House	Juneau	0	0	26	26	26	100%	
5	Interior Ctr for Non-Violent Lvg	Carmen House-SHP	Fairbanks	15	5	3	18	20	111%	
6	Interior Ctr for Non-Violent Lvg	Carmen House-nonSHP	Fairbanks				0			Removed in '13
7	Interior Ctr for Non-Violent Lvg	Phase I Transitional	Fairbanks	12	3	5	17	14	82%	
8	Jun Alliance f/Mental Hlth Inc	Lemon Creek-TH	Juneau	0	0	2	2	2	100%	TH transferred to new site
9	Jun Alliance f/Mental Hlth Inc	RocovicTH	Juneau	0	0	1	1	1	100%	New in '13
10	Jun Alliance f/Mental Hlth Inc	Salmon Creek-TH	Juneau	0	0	2	2	2	100%	
11	Juneau Youth Services	Black Bear TLP	Juneau	0	0	13	13	9	69%	
12	Juneau Youth Services	Cornerstone TLP	Juneau	4	1	0	4	3	75%	Beds f/unacc. minors must be placed in Family column
13	Polaris House	Polaris Annex	Juneau	0	0	4	4		0%	
14	Presbyterian Hospitality House	Independent Lvg Prog.	Fairbanks				0			Designation changed to treatment facility
15	Salvation Army-Kodiak Corps	Beachcomber	Kodiak	3	1	9	12	10	83%	2 beds removed in '13
16	Sitka Prev & Counseling Svcs	Jericho Road	Sitka	0	0	1	1	1	100%	Changed f/PSH to TH in '13 & downsized to 1 bed
17	St. Vincent dePaul	Transitional Program	Juneau	19	5	37	56	56	100%	TH programs consolidated in '13
19	The Lee Shore Center	TLC Program	Kenai	14	5	11	25	15	60%	
23	Tlingit-Haida RHA	GaJaa Hit	Juneau	4	2	0	4			New in '13
24	Tlingit-Haida RHA	The Harbor Inn	Juneau	0	0	6	6			New in '13
25	Tundra Women's Coalition	Transitional Program	Bethel	7	2	1	8	8	100%	Beds added in '13
26	Yukon-Kuskokwim Hlth Corp	Morgan House	Bethel	0	0	5	5	5	100%	Beds restored to TH in '13
				81	25	169	250	196	78%	

				207 Non-DV Beds
Unmet Need	F-Beds	F-Units	Ind Beds	76 HMIS Beds
Balance of State	12	4	10	37% Bed coverage in HMIS
Bethel	12	4	7	
Fairbanks	0	0	0	
Juneau	9	3	5	
Kenai-Homer	4	2	6	
Kenai-Kenai/Soldot	0	0	0	
Mat-Su	0	0	5	
Total Unmet Need	37	13	33	70 Beds Needed

2013 AK CoC Housing Inventory (as of 1/28/13)
Permanent Supportive Housing

	Provider	Facility Name	Family Beds	Family Units	All-Adult Beds	CH Beds	Total Beds	Point-in-Time	Program Utilization
1	AHFC-Public Housing Div.	VASH-Fairbanks	21	5	32	12	53	53	100%
2	Interior Ctr for Non-Violent Lvg	Burch House	4	2	6	1	10	9	90%
3	Kenai Peninsula Hsg Initiatives	Crest View	0	0	8	1	8	8	100%
4	Kenai Peninsula Hsg Initiatives	Watts Homestead	0	0	6	3	6	5	83%
7	St. Vincent dePaul	Paul's Place PSH					0		
8	St. Vincent dePaul	Paul's Place Chr PSH	0	0	3	3	3	2	67%
11	St. Vincent dePaul	Juneau S+C	2	1	13	2	15	15	100%
12	Tanana Chiefs Conference	Housing First	0	0	47	6	47	32	68%
14	Valley Residential Services	Housing Now SRA	16	6	15	6	31	31	100%
16	Valley Residential Services	Vaunda/Bev's Place	2	1	9	0	11	11	100%
18	Yukon-Kuskokwim Hlth Crp	Camai S+C	0	0	4	2	4	3	75%
			45	15	143	36	188	169	90%

Bed configuration chgd in '13

Beds realigned to match HMIS

Consolidated former S+C

Programs combined in '13

Program downsized f/reallocation in '13

Unmet Need	F-Beds	F-Units	Ind Beds	CH Beds	196 Non-DV Beds
Balance of State	9	3	25	20	196 HMIS Beds
Bethel	0	0	15	5	100% Bed Coverage in HMIS
Fairbanks	6	2	30	20	
Juneau	3	1	20	6	
Kenai-Peninsula	3	1	10	5	
Mat-Su	0	0	6	4	
Total Unmet Need	21	7	106	60	127 Beds

Sitka Project Homeless Connect Second Event - January 29, 2013 Participant Profile Report

		Count	Percent
Attendee Count		63	—
Gender	Female	18	29%
	Male	45	71%
	Transgender	0	0%
	No Response	0	0%
Age Group	Less than 18	2	3%
	18 - 21	4	6%
	22 - 30	8	13%
	31 - 40	12	19%
	41 - 50	17	27%
	51 - 61	16	25%
	62 and Over	3	5%
	No Response	1	2%
Household Type	All Adult Household (No Children)	46	73%
	Household with at Least 1 Adult & 1 Child Under 18 Years of Age	15	24%
	All Persons in Household are Under 18 Years of Age	1	2%
	Secondary Household Member (Spouse or Child)	0	0%
	No Response	1	2%
Household Member Information	Number of Adults Over 24 Years of Age	71	62%
	Number of Adults Between 18 and 24 Years of Age	7	6%
	Number Who Did Not Provide Age Groups in Household	9	8%
	Total Number of Adults in Households	87	76%
	Number of Children Under 18 Years of Age in Household	28	24%
	Total Number of Attendees plus Household Members	115	100%
	Average Children per Household	1.9	—
Where Did You Sleep Last Night	Domestic Violence Shelter (i.e. AWAIC)	1	2%
	Emergency Shelter (i.e. Brother Francis / Rescue Mission)	0	0%
	Foster Care / Group Home	0	0%
	Hospital (including Emergency Room)	1	2%
	Hotel / Motel (Due to Displacement)	3	5%
	Jail, Prison or Juvenile Facility	0	0%
	Own House	8	13%
	Permanent Housing for Formerly Homeless	0	0%
	Place Not Meant for Habitation (i.e. Tent / Car)	12	19%
	Rent Apartment / House	12	19%
	Stayed With Family	5	8%
	Stayed With Friends	16	25%
	Subsidized Housing (i.e. Public Housing)	1	2%
	Substance Abuse Treatment Center	3	5%
	Transitional Housing for Homeless	1	2%
	Does Not Know or Remember	0	0%
	Refused	0	0%
	No Reponse	0	0%
	Homeless - Based on HUD Criteria	14	22%
	Homeless - Additional Alaska Criteria	24	38%
	Homeless - Based on HUD + Alaska Criteria	38	60%
	Housed - Based on HUD + Alaska Criteria	25	40%

Sitka Project Homeless Connect Second Event - January 29, 2013 Participant Profile Report

		Count	Percent
Duration of Homelessness	Not Homeless	18	29%
	1 Month or Less	7	11%
	More than 1 Month to 6 Months	8	13%
	More than 6 Month to 1 Year	3	5%
	More than 1 Year to 2 Years	5	8%
	More than 2 Years to 3 Years	6	10%
	More than 3 Years to 4 Years	5	8%
	More than 4 Years to 5 Years	1	2%
	More than 5 Years to 6 Years	1	2%
	More than 6 Years to 7 Years	1	2%
	More than 7 Years to 8 Years	1	2%
	More than 8 Years to 9 Years	0	0%
	More than 9 Years to 10 Years	2	3%
	More than 10 Years to 15 Years	2	3%
	More than 15 Years to 20 Years	0	0%
	More than 20 Years to 25 Years	2	3%
	More than 25 Years to 30 Years	0	0%
	More than 30 Years to 40 Years	1	2%
More than 40 Years	0	0%	
Total Homeless Count		45	71%
No Response		0	0%
Average and Maximum Years of Homelessness		Average	Maximum
Households Containing only Adults (No Children)	(33 clients)	6	40
Households Containing at Least 1 Adult & 1 Child	(11 clients)	1	4
Households Containing Only Persons Under 18	(1 clients)	0	0
Household Type Not Specified	(0 clients)	N/A	N/A
Primary Reason for Becoming Homeless		Count	Percent
Aged Out of Foster Care / Youth Services		1	2%
Dispute w/ Relatives or Roommates		0	0%
Domestic Violence		0	0%
Hours of Work Cut		6	10%
Illness / Injury		2	3%
Loss of Job		24	38%
Loss of Partner / Roommate		3	5%
Military Discharge		1	2%
Moved Here from Another Community		2	3%
Release from Jail or Prison		0	0%
Release from Treatment Center		0	0%
Rent / Utility Rate Hike after Move-in		3	5%
Substance Abuse / Mental Health Incident		6	10%
Violation of Lease / House Rules		2	3%
Other		9	14%
Not Homeless		2	3%
No Response		2	3%

Sitka Project Homeless Connect Second Event - January 29, 2013 Participant Profile Report

		Count	Percent
Times Homeless in Last 3 Years	0 Times	14	22%
	1 to 3 Times	29	46%
	4+ Times	16	25%
	Total Homeless Count and Percent	45	71%
	No Response	4	6%
Employed	Yes	9	14%
	No	54	86%
Primary Sources of Cash in Last 30 Days	Adult Public Assistance	7	11%
	ATAP / TANF	2	3%
	Child Support	0	0%
	Family / Friend Gifts	5	8%
	Native Dividends	2	3%
	Panhandling	0	0%
	Pension	1	2%
	Social Security (SSI / SSDI / SSA)	14	22%
	Unemployment	10	16%
	Wages	11	17%
	Other Sources	6	10%
No Income	11	17%	
Has Health Care (e.g. Indian Health Care, Denali Kid Care, etc.)	Yes	39	62%
	No	24	38%
U.S. Military Veteran	Yes (Men)	6	10%
	Yes (Women)	0	0%
	Yes (Total)	6	10%
	No (Men)	39	62%
	No (Women)	18	29%
	No (Total)	57	90%
Received Eviction Notice this Month	Yes	6	10%
	No	57	90%
Conditions Affecting Ability to Retain Housing			
• Chronic Substance Abuse	Yes	6	10%
	No	57	90%
• Domestic Violence	Yes (Women)	0	0%
	Yes (Men)	0	0%
	Yes (Total)	0	0%
	No (Total)	63	100%
• HIV / AIDS	Yes	0	0%
	No	63	100%
• Mental Illness	Yes	8	13%
	No	55	87%
• Physical Disability	Yes	18	29%
	No	45	71%

**Sitka Project Homeless Connect
Second Event - January 29, 2013
Participant Profile Report**

		Count	Percent
Primary Race	Alaska Native or American Indian	33	52%
	Asian	1	2%
	Black or African American	2	3%
	Native Hawaiian or Other Pacific Islander	2	3%
	White	22	35%
	Don't Know	0	0%
	Refused	1	2%
	Mixed	2	3%
	No Response	0	0%
Alaska Native Regional Corporation	Ahtna Corp.	0	0%
	Aleut Corp.	1	3%
	Arctic Slope Regional Corp.	0	0%
	Bering Straits Native Corp.	0	0%
	Bristol Bay Native Corp.	2	6%
	Calista Corp.	0	0%
	Chugach Alaska Corp.	0	0%
	Cook Inlet Regional Corp.	0	0%
	Doyon Limited Corp.	0	0%
	Koniag Incorp.	1	3%
	NANA Regional Corp.	0	0%
	Sealaska	17	52%
	13th Regional Corp.	0	0%
	Unknown	0	0%
	No Response	12	36%
Number of PHC Events Attended Prior to this Event (in this community)	0	40	63%
	1	21	33%
	No Response	2	3%

Sitka Project Homeless Connect Second Event - January 29, 2013 Veterans Participant Profile Report

		Count	Percent
Attendee Count		6	—
Gender	Female	0	0%
	Male	6	100%
	Transgender	0	0%
	No Response	0	0%
Age Group	Less than 18	0	0%
	18 - 21	0	0%
	22 - 30	0	0%
	31 - 40	1	17%
	41 - 50	1	17%
	51 - 61	2	33%
	62 and Over	2	33%
	No Response	0	0%
Household Type	All Adult Household (No Children)	5	83%
	Household with at Least 1 Adult & 1 Child Under 18 Years of Age	1	17%
	All Persons in Household are Under 18 Years of Age	0	0%
	Secondary Household Member (Spouse or Child)	0	0%
	No Response	0	0%
Household Member Information	Number of Adults Over 24 Years of Age	5	71%
	Number of Adults Between 18 and 24 Years of Age	0	0%
	Number Who Did Not Provide Age Groups in Household	1	14%
	Total Number of Adults in Households	6	86%
	Number of Children Under 18 Years of Age in Household	1	14%
	Total Number of Attendees plus Household Members	7	100%
	Average Children per Household	1.0	—
Where Did You Sleep Last Night	Domestic Violence Shelter (i.e. AWAIC)	0	0%
	Emergency Shelter (i.e. Brother Francis / Rescue Mission)	0	0%
	Foster Care / Group Home	0	0%
	Hospital (including Emergency Room)	1	17%
	Hotel / Motel (Due to Displacement)	0	0%
	Jail, Prison or Juvenile Facility	0	0%
	Own House	0	0%
	Permanent Housing for Formerly Homeless	0	0%
	Place Not Meant for Habitation (i.e. Tent / Car)	0	0%
	Rent Apartment / House	1	17%
	Stayed With Family	0	0%
	Stayed With Friends	1	17%
	Subsidized Housing (i.e. Public Housing)	0	0%
	Substance Abuse Treatment Center	3	50%
	Transitional Housing for Homeless	0	0%
	Does Not Know or Remember	0	0%
	Refused	0	0%
	No Reponse	0	0%
	Homeless - Based on HUD Criteria	0	0%
	Homeless - Additional Alaska Criteria	1	17%
	Homeless - Based on HUD + Alaska Criteria	1	17%
	Housed - Based on HUD + Alaska Criteria	5	83%

Sitka Project Homeless Connect Second Event - January 29, 2013 Veterans Participant Profile Report

		Count	Percent
Duration of Homelessness	Not Homeless	1	17%
	1 Month or Less	0	0%
	More than 1 Month to 6 Months	0	0%
	More than 6 Month to 1 Year	0	0%
	More than 1 Year to 2 Years	1	17%
	More than 2 Years to 3 Years	0	0%
	More than 3 Years to 4 Years	0	0%
	More than 4 Years to 5 Years	0	0%
	More than 5 Years to 6 Years	1	17%
	More than 6 Years to 7 Years	1	17%
	More than 7 Years to 8 Years	0	0%
	More than 8 Years to 9 Years	0	0%
	More than 9 Years to 10 Years	1	17%
	More than 10 Years to 15 Years	0	0%
	More than 15 Years to 20 Years	0	0%
	More than 20 Years to 25 Years	0	0%
	More than 25 Years to 30 Years	0	0%
	More than 30 Years to 40 Years	1	17%
More than 40 Years	0	0%	
Total Homeless Count		5	83%
No Response		0	0%
Average and Maximum Years of Homelessness		Average	Maximum
Households Containing only Adults (No Children)	(5 clients)	13	40
Households Containing at Least 1 Adult & 1 Child	(0 clients)	N/A	N/A
Households Containing Only Persons Under 18	(0 clients)	N/A	N/A
Household Type Not Specified	(0 clients)	N/A	N/A
Primary Reason for Becoming Homeless		Count	Percent
Aged Out of Foster Care / Youth Services		0	0%
Dispute w/ Relatives or Roommates		0	0%
Domestic Violence		0	0%
Hours of Work Cut		0	0%
Illness / Injury		1	17%
Loss of Job		1	17%
Loss of Partner / Roommate		0	0%
Military Discharge		1	17%
Moved Here from Another Community		0	0%
Release from Jail or Prison		0	0%
Release from Treatment Center		0	0%
Rent / Utility Rate Hike after Move-in		0	0%
Substance Abuse / Mental Health Incident		2	33%
Violation of Lease / House Rules		0	0%
Other		0	0%
Not Homeless		1	17%
No Response		0	0%

Sitka Project Homeless Connect Second Event - January 29, 2013 Veterans Participant Profile Report

		Count	Percent
Times Homeless in Last 3 Years	0 Times	1	17%
	1 to 3 Times	2	33%
	4+ Times	2	33%
	Total Homeless Count and Percent	4	67%
	No Response	1	17%
Employed	Yes	3	50%
	No	3	50%
Primary Sources of Cash in Last 30 Days	Adult Public Assistance	0	0%
	ATAP / TANF	0	0%
	Child Support	0	0%
	Family / Friend Gifts	0	0%
	Native Dividends	0	0%
	Panhandling	0	0%
	Pension	1	17%
	Social Security (SSI / SSDI / SSA)	2	33%
	Unemployment	1	17%
	Wages	3	50%
	Other Sources	0	0%
No Income	0	0%	
Has Health Care (e.g. Indian Health Care, Denali Kid Care, etc.)	Yes	4	67%
	No	2	33%
U.S. Military Veteran	Yes (Men)	6	100%
	Yes (Women)	0	0%
	Yes (Total)	6	100%
	No (Men)	0	0%
	No (Women)	0	0%
	No (Total)	0	0%
Received Eviction Notice this Month	Yes	0	0%
	No	6	100%
Conditions Affecting Ability to Retain Housing			
• Chronic Substance Abuse	Yes	2	33%
	No	4	67%
• Domestic Violence	Yes (Women)	0	0%
	Yes (Men)	0	0%
	Yes (Total)	0	0%
	No (Total)	6	100%
• HIV / AIDS	Yes	0	0%
	No	6	100%
• Mental Illness	Yes	2	33%
	No	4	67%
• Physical Disability	Yes	1	17%
	No	5	83%

**Sitka Project Homeless Connect
Second Event - January 29, 2013
Veterans Participant Profile Report**

		Count	Percent
Primary Race	Alaska Native or American Indian	3	50%
	Asian	0	0%
	Black or African American	0	0%
	Native Hawaiian or Other Pacific Islander	1	17%
	White	2	33%
	Don't Know	0	0%
	Refused	0	0%
	Mixed	0	0%
	No Response	0	0%
Alaska Native Regional Corporation	Ahtna Corp.	0	0%
	Aleut Corp.	0	0%
	Arctic Slope Regional Corp.	0	0%
	Bering Straits Native Corp.	0	0%
	Bristol Bay Native Corp.	1	33%
	Calista Corp.	0	0%
	Chugach Alaska Corp.	0	0%
	Cook Inlet Regional Corp.	0	0%
	Doyon Limited Corp.	0	0%
	Koniag Incorp.	0	0%
	NANA Regional Corp.	0	0%
	Sealaska	1	33%
	13th Regional Corp.	0	0%
	Unknown	0	0%
	No Response	1	33%
Number of PHC Events Attended Prior to this Event (in this community)	0	2	33%
	1	4	67%
	No Response	0	0%



rebirth of hope
Easter Group

EIN 80-0647738

EXIT INTERVIEWS for 2013 PHC

GENDER

- 44 Male
- 19 Female

HOW DID YOU HEAR ABOUT TODAY'S EVENT?

- Radio X8
- TANS office
- RAVEN radio, but see people here clicked in it was today
- Paper for Homeless Summit
- Friend X9
- Newspaper X10
- Word of mouth X3
- AM radio
- Problem Corner X2
- Came last year X4
- Pacific High X4
- Salvation Army X11
- Laundromat
- Flyer at Sea Mart
- Library X2
- ANB/ANS meeting
- Unemployment Office
- Fliers X6
- Church
- Question folks outside
- Voc. Rehab
- Mayor invite x2
- Anchorage Homeless Connect
- Announcement at AA meeting

WHAT WAS YOUR MAIN PURPOSE IN ATTENDING?

- Housing X11
- Flu shot x3
- GED information X2
- General assistance/ Information X6
- Employment X10
- Financial aid for heating /electric bills X2
- Income tax X4
- PFD X3
- Voucher for clothes X7



rebirth of hope
Easter Group

EIN 80-0647738

- Voucher for haircut
- Great opportunity – networking to increase job opportunities X2
- General check it out – see what it is X11
- Treatment/ Health X4
- Education
- Lunch X5
- To offer a place for someone to stay

DID YOU GET WHAT YOU CAME FOR?

- 55 Yes
- 2 No
- 2 ? mark
- 1 I hope so
- 1 Maybe
- 1 Yes, more than what she wanted
- 1 unfilled form

DO YOU NEED US TO CONTACT YOU FOR ADDITIONAL HELP?

- 42 No
- 15 Yes
- 1 with ?
- 1 unfilled form
- 1 with both circled
- 3 with neither circled

WHAT WAS MOST HELPFUL?

- Nothing
- Getting warm
- Taxes X4
- Info on Medicaid
- Looking around and talking to people X2
- Vouchers X7
- Volunteers X5
- UAS for GED X2
- Flu/pneumonia/Dtep shots X3
- Medical card from Women's Health for follow-up care
- Housing X3
- Unemployment X 2
- Housing assistance through BIHA
- GED information



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- Talking to Tlingit and Haida
- Contact with case worker at STA
- Health screening and info on blood sugar X3
- All of it X5
- Lunch X4
- Information X2
- Massage
- Medical services X2
- Sitka Tribe X4
- PFD assistance
- Alaska Housing
- People are listening
- Housing application and info X2

HOW COULD WE SERVE YOU BETTER?

- People open up homes for rent
- Medical consult for bum knee
- More programs to help homeless – HOMELESS SHELTER
- Contractor info for jobs
- Haircut voucher
- Work
- Housing
- Food
- Glasses – eye exam X3
- State work at least allow locals to interview for the position
- Some locations could be informed better
- Information
- Transportation to and from
- Stay with one escort
- More employment for non-native
- Bus passes to get to programs/education/work

WHAT WOULD YOU LIKE TO SEE AT THE NEXT HOMELESS CONNECT EVENT?

- Clothing – winter/spring and summer
- Doctor to give advice, ask questions



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- Maybe City Council members so we could talk with them and they can learn what they can do to help. Main thing is to listen to all and not judge them. Most have problems they can't deal with.
- Bus passes X2
- Food
- More info on how to get un-homeless
- Recycling
- Optometrist – eye care X3
- Info on disaster
- Fuel incentives/ heat fuel vouchers/ utility help X2
- Pet services – food – health check
- Transportation
- Medical - Iron count (?)
- List of jobs available
- Center for Community
- Would be good to have more often – every 6 months – more homeless come in the summer when they may not get job or housing
- Keep city bathrooms open more
- Information on Easter Group made available
- Need clothing and shoes etc. at the event
- Support for men's' shelter
- Handing out some \$\$ 😊



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Suggestions for improvements on the Survey Forms

ORGANIZATION

- Provide adequate lighting before being asked
- Somebody to redirect unhappy visitors
- I was wondering if more people would be served at the Salvation Army?
- I like to see better signage at the different tables – it's a great way for us to suggest other tables for the clients after serving them and also would like to have a list of what each table offers
- Need bus passes – Ca R (blurbs for grants)
- Exit interview got busy and backed-up
- finding the right table was difficult – signs above tables would be helpful
- also if we (escorts?) were taken around together to meet people and get clarification of what each table's responsibilities were
- Advertise at the agencies invited
- More help with posters in locations the clients travel
- Those that get a lot of traffic need a holding area in front or close by so not to get out of order waiting
- Felt secluded – maybe rearrange room so people could see me as they were walking by
- Not sure when meals were scheduled – not sure if providers could join for lunch/cost?
- I have great success except SAFV isn't for homeless

CLIENTS

- I wish I had brought information on feeding infants and children
- One client felt the volunteers didn't have much information on what is available here at the booths
- One man was too uncomfortable with the crowd and walked out before we could get started. I'm not sure what could have helped to make him more comfortable
- Have police involvement where you can and cannot sleep
- Table of our own for Veteran Representative
- Some have been on system and only want housing
- Intake interviewers need to try to be more specific on their marking of the clients (sheet?)

MEALS

- I wish I had known about the meal as I would have purchased one (I brought my own)
- A little delayed
- Maybe a healthier snack alternative
- Healthier
- To-Go containers for leftovers
- Take leftovers to needy, SAFV, Salvation Army, churches
- Didn't know about it
- Need to change places with exit group so not to hold up clients



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- A lot come early just for lunch and then we get in and out of the areas getting us confused if they need to be escorted or not
- We didn't have a chance to try it

PUBLICITY

- Needed earlier notification – later was good
- More posters in locations clients travel
- Person(s) holding banner for people walking or driving by
- More lead time
- Provide transportation
- More signs outside
- Sitka.com
- Distribute promotional material to agencies prior to event for display

SERVICE PROVIDERS

- Always get requests for pharmacy and doctors
- We all need to make signs next time
- Name place cards on walls
- Scheduling times so volunteer staff know when they are leaving
- Larger signs on tables
- Someway to get feedback and how we helped
- Police and fire
- Confusion in waiting area, didn't understand there were 2 job service (Native & other)
- Names on front of tables not on top
- I missed the local bus service. Many of our clients do not have their own vehicle
- If a service provider is busy with a client and another escort & client come to their table they should politely explain that they are busy and ask the others to step back and wait.

VOLUNTEERS

- Who is a "lead volunteer"? How do you identify them when you have a question? Perhaps a special color-coded name tag or something.
- At orientation we need to go over floor plan and name of providers
- A better system to keep people getting frustrated by not knowing there are others in front waiting
- Need to know the line waiting form for waiting for clients to finish and need better communication between each
- Go to stores, businesses to get gift cards for people who gave of their time
- More in-depth training/orientation for Intake
- Need more escorts



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- As escort I wasn't sure how close I should be – close to be helpful & more informed or further away so as to allow privacy
- Orientation – location of different services
- As a PHC volunteer I think the training meeting is too cursory. I would like to know at the beginning of the meeting what my duties will be so I could ask specific questions
- Seemed a little chaotic at times, some clients felt “hounded”

Successes listed on the Survey Forms

ORGANIZATION

- Great! Question: If clients request follow-up on the exit interview, who provides that? Who is responsible?
- Liked the privacy
- Good
- Escorts, organization
- Great job X2
- I think it went quite well, good group of multi-taskers for volunteers
- Successful event
- Good opportunity of SS agencies
- Convenient good spaces, Jamie seemed on top of everything, good job
- Got access to Cancer Survivors' Society for Ca care costs
- All volunteer escort prn tho escorts usually on hand
- It was a great success for our program: enrolled 10 spoke to 11
- Had contact with more individual than would have come to our office
- Great! Thank you!
- Extremely well organized, thanks to Ellen's hard work
- Good turn-out
- Great input – numerous community surveys completed (Sitka Fire & Emerg. Planning)
- Good set up
- Good flow
- Met a lot of new clients, made connections
- Good flow of services and people
- I think it was a successful event with a diverse group to let people in need know what kind of help is available to them

CLIENTS

- We had one client
- 99% come for affordable housing
- Very good, seemed relaxed and comfortable
- Lots; thank you!!



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- Getting them information on benefits and contacts
- Great job
- I believe it was double from last year
- Many are grateful as they left event
- Most seemed very happy with what was provided
- Almost no one exited without either getting what was needed or started - several clients offered to serve on Easter Group to help plan PHC
- We got contact info, not always simple
- All were pleased, Some found hope
- I met no one timid or reticent. Some clients gave me a hug
- Appreciative
- 2 for information
- Great turn-out, nobody had too high of expectation
- Saw quite a few people who needed services of one kind or another
- Saw quite a few people, met new potential/high risk customers
- I think I gave them hope, support and better options
- It didn't seem like there were a lot of people, think the people that came gained information to help them in some way. It seemed like there were enough stations that were in place to help a wide variety of problems

MEALS

- Food looked good
- Very efficient and good
- Very good, well presented
- Great X2
- Great job
- Good
- Excellent
- Big bunch to feed quickly! All enjoyed lunch
- Excellent and delicious (cornbread and venison chili) mmm
- Fantastic food
- Good selection, good flavor
- Very good, balanced, variety
- Awesome!
- Sounded like the meal was a success

PUBLICITY

- I did hear about this event a couple of times. One was the public TV during a tournament. I thought that was a great way to get the word out.
- It was very well publicized: KIFW, KCAW, newspaper
- Obviously you did a good job – lots of people through the doors



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- Organized by needs of clients – great turnout
- Saw coverage of event on statewide news/internet
- Article in Sentential Good
- Radio
- I saw it in the paper. Though I don't listen to the radio I heard that the wrong day was given originally
- Lots of clients
- Heard on the radio
- Great job
- Newspaper/word of mouth
- Good enough
- Good close to event
- Needed earlier notification. Later was good
- Glad to see the ad in the newspaper

SERVICE PROVIDERS

- Seemed well represented
- Great having the nursing students involved
- Same as prev.
- Able to assist 3 clients immediately – will make contact with 9 others before end of week
- Good so far as I know
- Great job
- Happy to see so many providers in addition to providers who reference their clients to other providers
- Good enough
- Good
- Excellent chance to network

VOLUNTEERS

- There were people around asking how things were & if we needed anything. The volunteers did a wonderful job
- Everyone was very helpful
- Liked the wide variety – men/women/young/old – made people feel comfortable
- Same as prev.
- I felt warmth coming from volunteers to clients
- Wonderful and helpful!
- There were enough volunteers to assist everyone
- The best thing about HC
- Training



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- Great volunteers- very willing
- Plenty of help
- Everyone is helpful! Those that receive services are grateful!
- Great job
- Helpful to have the volunteers directing the public to the specific tables
- Very nice
- Very good and concerned
- Everyone was willing to help
- Informative and kind

FUTURE ACTIVITIES

- We will not be able to come to this event in the future due to staff constraints. We will be happy to contribute with our brochures. Thank you for giving us the opportunity to participate. SAFV
- Purchase bus vouchers for participants – STA was only vender and had limited supply
- Entertainment during lunch
- Temp housing need badly
- A couple of people suggested vouchers or kibble bag for pets
- Would like to be invited again (unidentified)
- Keep doing what you're doing
- Network activity either just before or after the event so we can learn from each other
- Could there be involvement from the local churches? Are there place for people to go for personal care? haircuts, showers, laundry. Could a community garden have a spot for homeless folks?
- Families need housing